

Effectiveness of BC Community Corrections

As at: February 20, 2014

Released: [December 7, 2011](#)

First Follow-up: [April, 2013](#)

Second Follow-up: [October, 2013](#)

Discussed by the Public Accounts Committee: [April 24, 2012](#)

Self-assessment conducted by Bill Small, Provincial Director, Community Corrections Division, BC Corrections Branch, Ministry of Justice

Comments

BC Community Corrections is pleased to provide this further update on our progress to implement the recommendations outlined by the Office of the Auditor General (OAG) in its 2011 report, “Effectiveness of BC Community Corrections.”

We are pleased to have already fully or substantially implemented seven of the eight recommendations provided to us by the Auditor General, and continue to work towards implementing the eighth.

Recommendations

RECOMMENDATIONS ADDRESSED IN PREVIOUS FOLLOW-UP REPORT(S):	SELF-ASSESSED STATUS
Recommendation 1: Publicly report its performance in reducing the overall rate of re-offending with a discussion of the role of the CCCP plays, as well as the impact a performance measure that can change over time has on confirming program effectiveness.	Fully or substantially completed
Recommendation 3: Complete a comprehensive impact assessment to determine if there are any gaps between its staff capacity and caseload level currently and in the future.	Fully or substantially completed
Recommendation 4: Confirm the courses required to supervise each case type and then update its policies to ensure probation officers complete the appropriate training before supervising offenders.	Fully or substantially completed
Recommendation 5: Strengthen its quality assurance model to ensure it is consistently applied and provides accurate and complete information on the quality of probation officers’ work.	Fully or substantially completed
Recommendation 6: Ensure that probation officers thoroughly document their rationale for risk/needs assessment ratings and how offenders’ risks and needs will be effectively addressed.	Fully or substantially completed
Recommendation 7: Ensure offenders receive and complete the interventions required in their case management plans.	Fully or substantially completed
Recommendation 8: Ensure that enforcement guidelines are consistently applied, and that all breaches are documented in compliance with policy.	Fully or substantially completed

All information has been provided by the organization and has not been audited.

Outstanding Recommendations

RECOMMENDATIONS AND SUMMARY OF PROGRESS	SELF-ASSESSED STATUS
<p>Recommendation 2: Community Corrections and Corporate Programs division extend its evaluation framework to understand the effectiveness of contracted service providers and community programs in reducing re-offending.</p>	<p>Partially implemented</p>

Actions taken, results and/or actions planned

The BC Corrections Branch's Performance, Research and Evaluation Unit (PREv) continues its evaluation and research activities to support the Branch in assessing program effectiveness. On the heels of the Violence Prevention Plan (VPP) evaluation outlined in our last self-assessment, the PREv is releasing two concurrent assessments:

1. An impact analysis of the Integrated Offender Management (IOM) program, which examines the impact of this program on offender recidivism rates.
2. A broader program evaluation of the IOM program's partnership with the Ministry of Social Development and Social Innovation-led Homelessness Intervention Program.

In addition, the Community Corrections Division continues work to establish key performance indicators and performance measures for its contracts, in addition to any Ministry-wide efforts to establish standardized templates. To lead this work, a working group has been established, comprised of staff from our finance, procurement, operations and research areas.

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